

Frequently Asked Questions (FAQ's)

Q: Do Slips fit onto all helmets?

A: The Slip quickly fits onto the vast majority of brand name helmets on the market. Problems may arise with entry-level helmets lacking the necessary strap adjustment capability, or have straps that are wider than the norm.

Q: Do I have to adjust my helmet straps for The Slip to correctly fit?

A: Absolutely. This is something every cyclist should be doing anyway for safety purposes. The correct positioning of the helmet straps for maximum protection of your head in the event of an unintended dismount from your bicycle is with the helmet adjustment clasp below your ear. This position decreases the likelihood the helmet will dislodge from your head. How to do this? Most helmet manufacturers include these instructions in their user manuals.

Q: What if I.....

- break the plastic attachment clip, or it doesn't stay closed over the helmet strap
- pull the transparent attachment elastic away from the Cover
- tear the foam Wind Deflector or find that it is becoming worn
- believe the product is defective when I purchased it.

A: The design objective of The Slip was to maximize its function whilst keeping its size and weight negligible. This is a compromise, and the result is that with regular use it will begin to weaken in several respects, though with careful handling it should function well for at least a year or more. If you have recently purchased the product, and believe there is a problem with it, please email support@slipstreamz.com.

Q: Do they really reduce wind noise whilst cycling?

A: Yes. They not only significantly reduce wind noise at all speeds, but they also reduce the tonal range of the residual noise, making it easier to pick up the sounds of an approaching vehicle from behind. Hearing is something which is individually experienced, and is greatly affected by a lifetime's exposure to differing noises. If you are not sure The Slips are making a difference, use them for a week, and then remove them. You *will* hear the difference.

Q: Can I hear my music with the same clarity?

A: No, but then you shouldn't want to when cycling. Our first priority for customers is safety. If you want a high-fidelity music experience, we would rather you stay off the bike. What the Slip does is provide you with the ability to hear your music, podcast etc., and the important ambient noises around you. The result is that the hours / miles / kilometers slip by unnoticed. The bass sound is muted, which is also a good thing as it allows the ear to much more easily identify the sounds of approaching traffic from behind.

Q: Won't listening to my MP3 player mentally distract me whilst I'm riding?

A: It will if you allow it, responsible cyclists won't. The important thing for any user of the road (be they motorists, cyclists or pedestrians) is a volume setting allowing ambient sounds to be audible.

Q: I've fitted them, and they work great for reducing the wind noise at normal riding speeds, but why do I still hear moderate wind noise at high downhill speeds?

A: This is because at high speeds, (usually encountered when riding downhill) the noise you are hearing is the air flowing around your head and through your helmet. The Slip cannot reduce this. However you will find that the noise you are hearing at higher speed is more regular than the turbulent noise you would have been hearing previously. This makes it much easier to pick up the sound of a vehicle approaching from behind.